# GOVERNMENT OF INDIA
# PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
# LOK SABHA

UNSTARRED QUESTION NO:3479
ANSWERED ON:11.12.2002
HIGH RATES IN KENDRIYA BHANDAR
AMAR ROY PRADHAN;SHEESH RAM SINGH RAVI

**Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:**

(a) whether the staff of Kendriya Bhandars do not make a survey about the rates of commodities in the open market and the rates on which the suppliers supply these articles to the Kendriya Bhandar management;

(b) if so, the reasons therefor;

(c) whether Kendriya Bhandar Management have received complaints from Residents Welfare Associations stating that various articles are being sold by Kendriya Bhandars at higher rates in comparison to other Co-operative Stores;

(d) if so, the number of complaints received by the Kendriya Bhandar management during the period 1.1.2002 and 31.11.2002 alongwith the details of complaints;

(e) whether the management has not shown the courtesy to sent an acknowledgement to the complainant; and

(f) if so, the reasons therefor alongwith the action taken propose to be taken by the Government against guilty officers for such irregularities?

## Answer

THE MINISTER OF STATE OF THE MINISTRY OF SMALL SCALE INDUSTRIES, MINISTER OF STATE IN THE MINIS PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS, MINISTER OF STATE IN THE MINISTRY OF PLANNING AND M OF STATE IN THE DEPARTMENTS OF ATOMIC ENERGY AND SPACE. (SMT.VASUNDHARA RAJE)

(a) & (b): Kendriya Bhandar checks the prevailing prices of commodities in the market from time to time in order to compare these with prices offered by suppliers and also to determine the sale price.

(c) to (f): Complaints are some times received from customers and Residents` Welfare Associations. Efforts are made to attend to such complaints as and when received. However, no systematic records are maintained of such complaints.